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Application No. 10/002,745  
Response to Final Office Action

Customer No. 01933

Attorney Docket No. 01703/LH

IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

Serial No. : 10/002,745

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2153

Examiner : Philip J. Chea

AMENDMENT UNDER 37 CFR 1.116

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

This is responsive to the Final Office Action mailed August 3, 2005, the term for response to which expires on November 3, 2005.

Amendments to the Claims are set forth in the listing of claims which begins on page 2 of this paper. Claims 1 and 3-7 are canceled; claims 2, 8-12, 17 and 20 are amended; and claims 13-16, 18 and 19 are maintained.

Remarks begin on page 10 of this paper.

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